



SUSAN CHEONG
Group Head of Talent Acquisition
Group Human Resource
DBS Bank

Susan is Managing Director and Group Head of Talent Acquisition, Group Human Resources, DBS Bank. In her current role, Susan will lead the charge in developing and implementing new technology solutions using data science to meet the hiring needs of the bank across its markets.

Susan joined DBS as a Management Trainee in 1998 and was trained as a Credit Officer to handle consumer and corporate loans at the branch. Since then, she has taken up several senior positions across the bank's Consumer Banking franchise. She was most recently the Head of Distribution in Consumer Banking Singapore and Head of POSB. Under her leadership, she has transformed the bank to become more innovative and inclusive. She led the launch of the nation's first video teller machines (VTMs), POSB Talking ATMs for the visually handicapped, as well as dementia awareness training for branch employees.

Susan holds an Honours Degree in Bachelor of Business from Nanyang Technological University of Singapore, majoring in Banking & Finance. She is also a trained and certified voluntary Senior Assessor (for Business Excellence) with Enterprise Singapore.

In her free time, Susan enjoys reading and listening to how entrepreneurs conceptualize and start their businesses, using unique business and marketing models.